

Frequently Asked Questions

- Q1 What is the default login details for the router?**
(if you didn't change the details in the setup wizard)

Username: admin Password: admin

Please note: it is a security risk to leave the default password as admin & admin. It is highly recommended to set your own unique password.
- Q2 I only received 1 LAN cable in the box but I need 2 to do the setup. Am I missing a cable?**

No. The LAN cable supplied with your router is to connect your computer/laptop to the router during setup. The ONT device should have came with a LAN cable for connecting it to the WAN port on the back of the router. If you can't find a second LAN cable to connect your router to your laptop for the setup, you will need to do the setup over Wi-Fi.
- Q3 What if the hardware connection keeps failing on step 1?**

Please contact your ISP and verify that your ONT device and Fibre line is active
- Q4 I did the setup over Wi-Fi but got disconnected on the Wireless Network step of the wizard. What do I do now?**

If you changed your Wi-Fi username and password: Open your Wi-Fi settings on the device you used to setup the router. Select the new Wi-Fi name you set from the list of available networks and enter the password. Once connected reopen the webpage at 10.0.0.2 to complete the setup.

If you changed only your Wi-Fi password: Open your Wi-Fi settings on the device you used to setup the router. Select the router's Wi-Fi name and forget the network. Now reselect your router's Wi-Fi name and type in the new Wi-Fi password you set on the wizard. Once connected reopen the webpage at 10.0.0.2 to complete the setup.
- Q5 What do I do if while in the Router web interface my browser locks up / goes white / says undefined?**

If this happens, please clear your browser cookies & cache and reload the page.

Use screws of up to 4mm (head radius)
Drill Here (10,9 cm apart)
to mount your router to the wall

8,5 mm

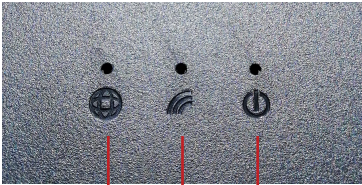
Router Wall Mounting Guide

DIR-612

Quick Install Guide

Use this step-by-step guide to set up your router

Package Content

A  DIR-612 Router	B  Power Supply
C  RJ-45 Ethernet Cable	D  Quick Install Guide
E  Warranty cards	

Please contact your Internet Service Provider for assistance if:

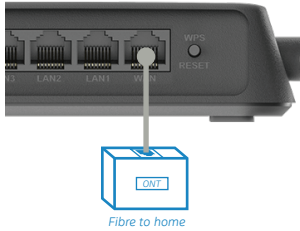
- The WAN light is off after connecting the ONT device to the WAN port on the router

Start Here

01

Connect the Ethernet cable supplied with your Fibre device (ONT) to a LAN port on the ONT. Then connect the other end of the cable to the WAN port on the back of the router

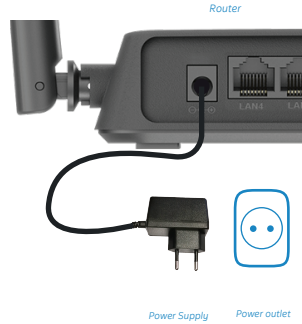
If you have a Fibre service



02

Connect the power connector of the power supply to the power socket at the back of the router.

Plug the power supply into the wall outlet. Switch the wall outlet and the router on.



03

You can set up your router using Wi-Fi an Ethernet cable or D-Link Assistant APP.



Ethernet cable:
Connect the grey RJ-45 Ethernet cable to any LAN port at the back of the router and the other end into your PC LAN port.



Wi-Fi:
Use the default Wi-Fi SSID and password (WPA PIN) printed on the bottom of the router to connect your Wi-Fi enabled device to the router.



D-Link Assistant App
Download and use the D-Link Assistant App to setup and manage your router settings.

04



If you are using an Ethernet cable / Wi-Fi to complete the setup:

Launch an Internet browser (Google Chrome, Firefox, Internet Explorer, Safari, etc.) on your connected device.

In the URL web address field, type **10.0.0.2** and press enter.

The Setup wizard will start automatically. Please follow the steps of the wizard to finish the configuration of the router



05

When you launch the router interface for the first time the setup wizard will automatically launch. Select **"Start"** to begin the set up process.

START

06

Maybe your language is English?

NO

YES

Select the language for the interface. Select **"YES"** to set English as your preferred language.

07

Select **"continue"** to continue configuring the router with the setup Wizard.

You can use the advanced settings or continue configuration with the Wizard

ADVANCED SETTINGS

CONTINUE

09

Leave the work mode as **"Router"** and click next to proceed to the next step.

Connection method

Wired Connection

Work mode

Router

BACK

NEXT

11

This step allows you to set the **Wi-Fi name** and **Password** for your Wi-Fi network.

Click next to proceed.

Wireless Network 2.4 GHz

☒ Enable

☒ Broadcast wireless

Network name

DIR-612-XXXX

Password

••••••••

BACK

NEXT

13

Set a password for logging into the router and confirm it below.

This password allows you to log into the router if you want to change any settings.

Click next to proceed.

Changing web-based interface password

User's interface password

Password confirmation

BACK

NEXT

08

Connection method

Wired Connection

Click the dropdown and set **"Wired Connection"** as your connection method.

10

Internet connection type

Select the connection type...

Scan

Press the **"Scan"** button to automatically detect which WAN connection to use.

Leave the three tick boxes for Clone MAC, VLAN and Ping **unticked**

☐ Clone MAC address

☐ Use VLAN

☐ Ping

12

IPTV & VoIP

Both the IPTV and VoIP steps can be skipped by clicking **"next"**.

BACK

NEXT

14

Summary page

Dynamic IPv4

Wi-Fi 2.4 GHz

Device

Login data

Please make sure to write down all the details on this page & keep it somewhere safe for you to refer back to later.

Click **"Apply"** to finish.

BACK

APPLY